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January 20, 2009

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A3 Basic Local Exchange Service
9th Revised Page 11.0.1

The purpose of this filing is to introduce a new local directory assistance feature that allows a customer to request a listing by type of business rather than by a specific company name.

If you require additional information, please call Demetria Clark at (850) 222-5479.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

Attachments

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Directory Assistance Service (Continued)

.1 General (Continued)

d. Business Line Call Completion (BLCC) (Continued)

(2) The mechanized announcement will instruct the caller that he may have his call automatically completed at no additional charge by depressing a specific digit on the touch-tone key pad. For all completed calls, the BLCC surcharge will be reversed to the business customer receiving the call. The caller shall remain responsible for any other applicable local message charges and/or Directory Assistance charges.

(3) Business Line Call Completion (BLCC) will only be furnished where facilities and operating conditions permit.

(4) Business Line Call Completion (BLCC) will not be provided to the following services:

- Residence Service
- 800/877/888 Service
- 976 Service
- 900 Service
- Inmate Telephone Service (ITS)
- Public Telephone Access Service (PATS) for Customer-Provided Equipment (CPE)
- Feature Group A Service
- Cellular Carriers

(5) The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

(a) This service is furnished solely for the telephone calling purposes of the caller.

(b) Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section A2 of this Tariff.

(6) This offering provides call completion on a Local Access and Transport Area (LATA) basis.

(7) If call completion is paid for under the terms of BLCC, the Directory Connect Plussm charge as specified in Section A3.10.2c. will not apply to the business customer or the caller.

e. Business Category Search

(1) Business telephone numbers or listings can be obtained when the calling party furnishes a city, state, and either a listed name or a category or type of business designation. The directory assistance operator, upon request, will search up to a maximum of two business categories or designations per call, using Business Category Search. Up to three business names are furnished from this random type of search, per category or designation.

(2) With each type of business search, the caller is billed for each business category or designation searched. Charges apply even if the numbers are non-published or no numbers are found.

(N)
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 (N)

.2 Rates

a. Where the subscriber direct dials the Local Directory Assistance number 1411, the charge for each call (maximum of two requested telephone numbers per call) is \$1.50.

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sm Registered Servicemark of Verizon

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